

The Beginner Guide for Mobile App Navigation:

This beginner guide is developed for those navigating through a mobile banking app for the first time. BRCCU is hopeful that this guide will establish a basic introduction to the app and the many features it has to offer!



The above image is what the focal point will be throughout this guide. Regardless of where you find yourself within the BRCCU app, the above icons will be visible. Therefore, knowing where each icon will direct you, will make navigating through our mobile app much easier!

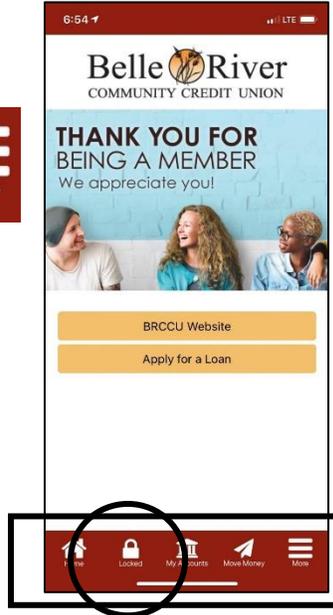
Locked

Vs.

Unlocked



The **Locked** Icon indicates that you are not yet signed into the mobile app. Therefore, you are unable to access account information.



The **Unlocked** Icon indicates that you are signed into the mobile app. Therefore, you are able to access account information.

To login to the mobile app follow the steps below:

1. Select the **Locked** icon
2. Enter your username and password
3. Enter the answer to one security question
4. You will now notice the **Locked** Icon change to an **Unlocked** Icon

Username & Password

Username

Password

Continue

Forgot Password?

Use your same credentials used to access Itsme247 Online Banking!

Security Question

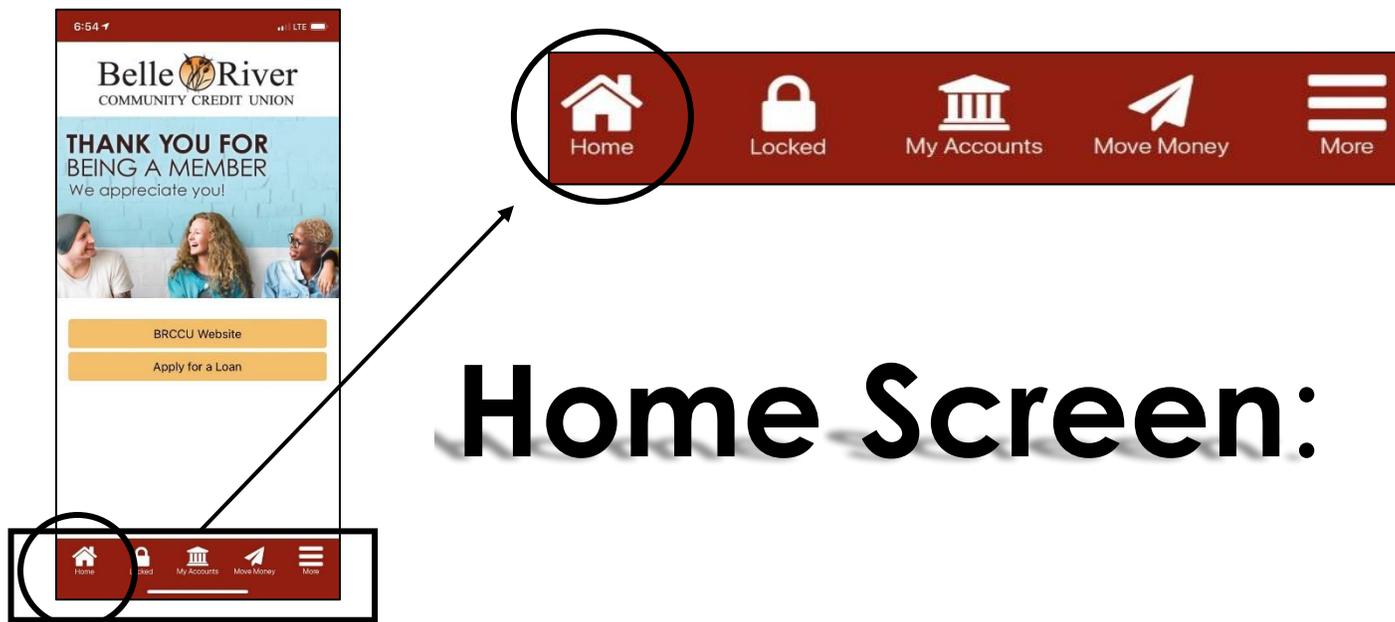
What is your favorite color?

Answer

Cancel Continue

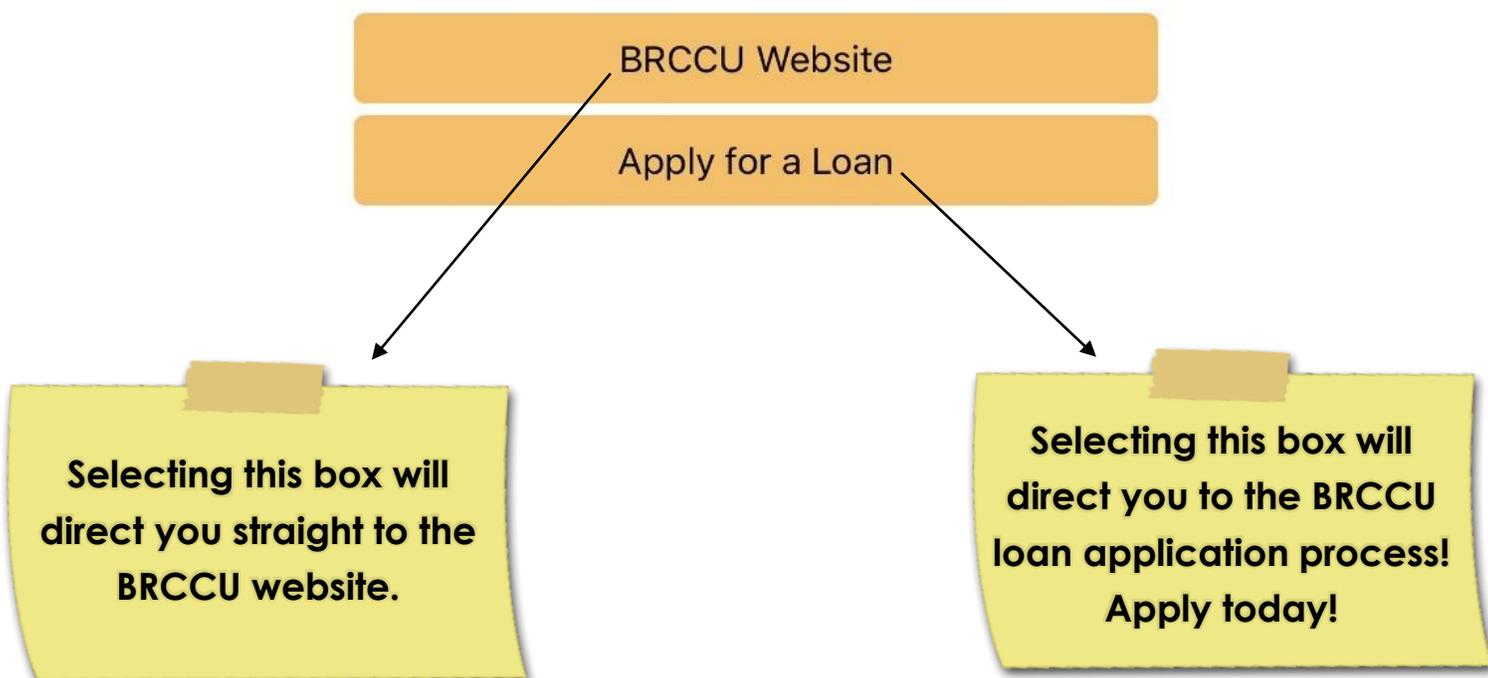
Ask a different question

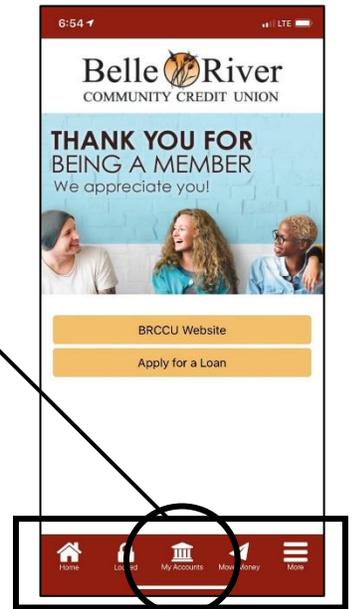
You have the option to also select a different security question, if you select "Ask a different question"



Home Screen:

When first opening the BRCCU mobile app, you will start at the “**Home**” screen. This is the primary navigation screen, containing different shortcuts that provide a variety of useful features! You can always get back to this screen by selecting the “**Home**” icon, shown above.





My Accounts Screen:

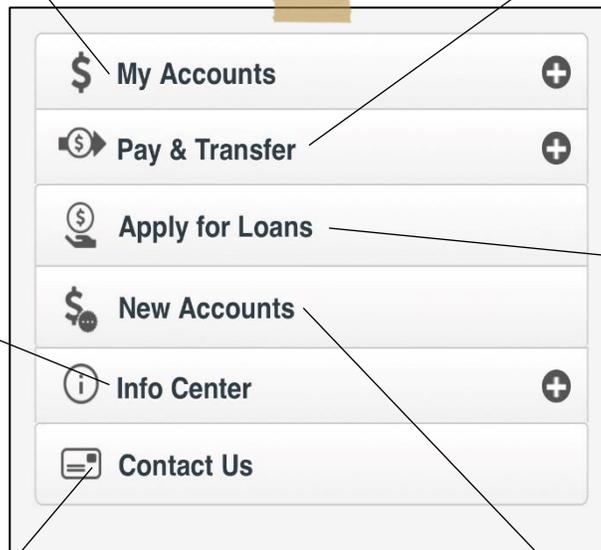
When selecting the “**My Accounts**” icon, you will be directed to a field of different banking features. Below is a short summary of each feature.

View account balances, transaction history, pending authorizations, and more!

Easily transfer funds to and from accounts or even schedule a transfer.

Review messages, login history, security questions, contact preferences, and more!

Apply for a BRCCU loan with a process that is quick and easy!



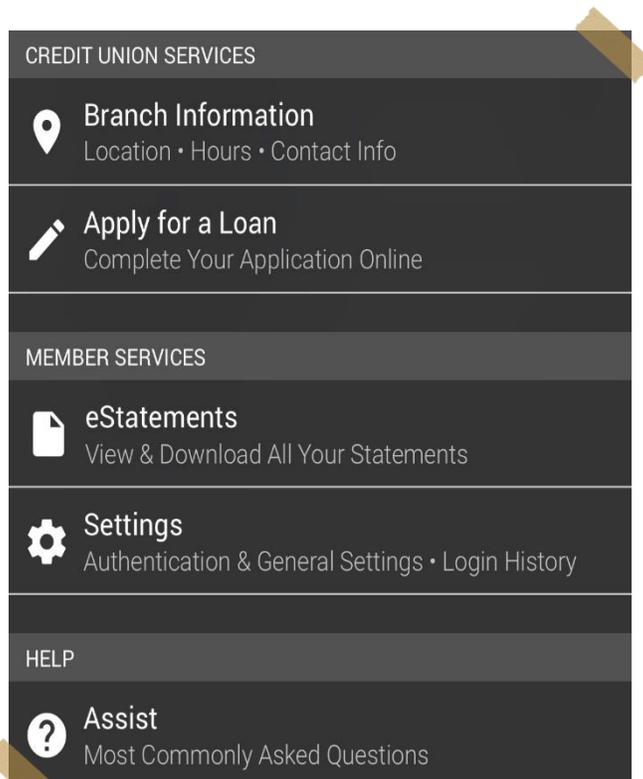
Submit a contact request from BRCCU and we will contact you ASAP!

Find information and rates on loans, certificates, and our different accounts available at BRCCU!



More Screen:

When selecting the “**More**” icon, you will be directed to a variety of customizable and informational features. Below is a short summary of each.



Branch Information: Provides you with BRCCU's email, fax number, phone number, hours, and location.

Apply for a Loan: Provides you with the quick and easy BRCCU loan application.

e-Statements: Provides you access to view your statement from each month!

Settings: Provides you with login history and authentication options.

Assist: Provides you with answers to a variety of our most asked questions.